



# THE MADURA COLLEGE

An Autonomous Institution affiliated to Madurai Kamaraj University  
Re-accredited (3<sup>rd</sup> cycle) with 'A' grade by NAAC  
Vidya Nagar, T.P.K. Road, Madurai – 625 011

## Students Grievance Redressal Cell

### ACTION TAKEN REPORT (2021-22)

Grievances	Action Taken
Request for taking ID card photos for student absent on the day of photoshoot	A second Identity card camp was organized and students who missed the first schedule were given ID cards.
Three water taps repair	The issue was brought to the notice of the caretaker and taps were replaced.
Request to re-open college canteen in full swing	Principal assured that canteen will function to full strength as soon as the COVID protocols permit the same.
Request to open xerox store in college	It is informed that service the college is in a prime locality with lots of photocopying infrastructure nearby, it is hard to find third-party vendors for the same.
Request to issue free mask	It is informed that it is not feasible to provide free masks to everyone. It is decided to make available sufficient number of masks in the college office to be provided on need basis.
Request for keeping additional grievance	It is informed that students are given the provision to submit their grievances through Vidyaan-the student portal app.
Guest speaker to give motivation speech	It is informed that the college has a practice of inviting eminent speakers for motivational talks and the same would be organized for the current year also.
College Notice Board to the Students' Council	A notice board has been allocated for the use of Students' Council.
Second dose COVID-19 vaccination Camp	It is informed that a camp shall be organized by the college for the benefit of students.
Playing facilities and separate ground for girls	It is decided to prepare the field adjacent to the 'T' block exclusively for girl students.
Bank exam coaching for our students	Bank exam coaching was organized to students in association with Balsu's Success Academy.
Students bike stand – Parking Issue – Water logging	Efforts have been taken to address the issue of water logging in the parking area during rains.

Road facility for commerce department	A pedestrian friendly pathway was laid to the commerce department.
To create a separate section for statistics department in our college library	The librarian has been instructed to provide a separate section 'Statistics' in the library (a newly started department) and segregate books related to Statistics from the 'Mathematics' section in the library.
Fan, light and black board issues for classes	Forwarded to the electrical supervisor for action. All issues resolved.

*S. Mathur*

**Dean (Administration)**



*[Signature]*  
**Principal**  
**PRINCIPAL**  
 THE MADURA COLLEGE (AUTONOMOUS)  
 MADURAI-625 011